

SAP Solman ChaRM S4 HANA Training

COURSE CONTENT

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Multisoft Systems
B - 125, Sector - 2, Noida



(+91) 9810-306-956



info@multisoftsystems.com



www.multisoftsystems.com

About Multisoft

Train yourself with the best and develop valuable in-demand skills with Multisoft Systems. A leading certification training provider, Multisoft collaborates with top technologies to bring world-class one-on-one and certification trainings. With the goal to empower professionals and business across the globe, we offer more than 1500 training courses, which are delivered by Multisoft's global subject matter experts. We offer tailored corporate training; project Based Training, comprehensive learning solution with lifetime e-learning access, after training support and globally recognized training certificates.

About Course

The SAP Solution Manager (Solman) ChaRM S4 HANA training offered by Multisoft Systems is designed to equip IT professionals with the skills necessary to manage and control change processes using SAP's Change Request Management (ChaRM) tool integrated within the SAP Solution Manager environment.

Module 1: The SAP Solution Manager Concept

- ✓ Benefits of SAP Solution Manager
- ✓ Exploring User Interfaces and Authorization Concept for Change Request Management

Module 2: Change Request Management - Overview

- ✓ Introducing Change Control Management
- ✓ Introducing Change Request Management

Module 3: Basic Setup Steps for Change Request Management

- ✓ Explaining System Prerequisites for the Basic Configuration
- ✓ Explaining Basic Configuration Steps in the SAP Solution Manager System
- ✓ Explaining Basic Configuration Steps in the Managed Systems

Module 4: Master Data for Change Request Management

- ✓ Creating Business Partners
- ✓ Using Installed Base Components for Change Request Management

Module 5: The Use of the WebClient UI for Change Request Management

- ✓ Granting Authorizations to Employees
- ✓ Customizing the WebClient UI Framework
- ✓ Using Categories

Module 6: Landscape Definition for Change Request Management

- ✓ Defining Solution, Branches, Change Control Landscapes, and Logical Component Groups
- ✓ Change Cycles and Task Lists
- ✓ Introducing the Administration Cockpit
- ✓ Addendum - Enhanced Integration into Solution Documentation

Module 7: Change Request Management Processes

- ✓ Creating and Approving Requests for Change
- ✓ Processing Normal Changes
- ✓ Dealing with Urgent Changes
- ✓ Implementing Corrections During the Test Phase with Defect Corrections
- ✓ Implementing Administrative Changes
- ✓ Using Standard Changes
- ✓ Addendum - Documenting General Changes

Module 8: Change Request Management-Specific Customizing I

- ✓ Explaining the Idea of Transaction Types in Change Request Management
- ✓ Customizing the CRM Service Transaction

Module 9: Features of the Administration Cockpit: Task Lists and Monitoring Options

- ✓ Using Task Lists in Change Request Management
- ✓ Monitoring Change Request Management

Module 10: System Protection Against Downgrades

- ✓ Explaining Reasons for Downgrades
- ✓ Activating and Monitoring Cross-System Object Locks
- ✓ Explaining Downgrade Protection

Module 11: Retrofit

- ✓ Understanding Retrofit - The Basic Idea
- ✓ Configuring the System Landscape for Retrofit
- ✓ Performing a Retrofit

Module 12: Change Request Management-Specific Customizing II

- ✓ Copying and Changing Transaction Types in Change Request Management
- ✓ Customizing Multilevel Categorization in Change Request Management
- ✓ Customizing the Approval Procedure
- ✓ Explaining Preliminary Import and Selective / Status-Dependent Import of Transport Requests

Module 13: Addendum: Central Change and Transport System

- ✓ Addendum - The General Idea of the Central Change and Transport System